



Ohio Gold Star Award Program

Fourteen years ago the Ohio Chapters of APCO and NENA recognized the need to publicly acknowledge the contributions Public Safety Communications professionals make as the true first responders in emergency situations, safeguarding the well-being of our citizens as well as the safety of law enforcement, fire, and EMS responders. We are pleased to continue the Gold Star Award Program in order that we may publicly honor these dedicated individuals and their achievements, as well as recognizing all of the men and women who are the heart of Ohio's 9-1-1 system. Ohio's APCO and NENA Chapters are pleased to again present the Gold Star Award Program in 2013.

We need your help to do this. First, we need you to nominate those local heroes for their outstanding work. Then we all need to spread the word about the program and be ready to be at the luncheon to show our support and appreciation. We know these telecommunicators have made a difference in their communities, saving and changing lives.

Please review the enclosed award criteria and the attached nomination form. Then just keep the information close throughout the year. Submit your nominations and help us make 2013's program a success like past events.

The selection committee will accept nominations for calls handled during the 2012 calendar year. There are no losers, each nominee will receive lunch, a certificate, and other gifts acknowledging their outstanding performance and nomination. Feel free to reproduce this copy and distribute it. Additional copies of this information are available at the APCO and NENA websites (www.ohioapco.org or www.ohionena.org.) or you can ask any Ohio APCO or NENA officer.

This program represents everything that is good about Ohio's 9-1-1 professionals, men and women who have dedicated their lives to helping others. Remember, your attendance and support is also important. Together we can make this program bigger and better every year. So, whether you are attending the program to honor someone from your own agency or just to experience this worthwhile program, we look forward to seeing you on April 17, 2013 at your Ohio Gold Star Award Luncheon.

For more information please contact:

Ms. Carol Armitage
Defiance County Communications
113 Biede Avenue
Defiance, Ohio 43512
def911@defiance-county.com



AWARD CATEGORIES



SOLID GOLD

This award is presented to an individual telecommunicator in recognition of his/her exemplary handling of a specific 9-1-1 emergency or other phone call for assistance. Consideration is given to skills and knowledge exhibited in the areas of communication and leadership, and the telecommunicator's ability to respond to unusual or special circumstances. Nominations are limited to one telecommunicator per PSAP.



DOUBLE GOLD



This team award is presented to a group of two or more Telecommunicators in recognition of their exemplary handling of a specific 9-1-1 emergency, such as a natural disaster or other situation which involves the coordination of multiple public safety responses and other emergency resources. Nominations are limited to one team per PSAP.



GOLD STAR CERTIFICATE



This noncompetitive award is presented to individual telecommunicators in recognition of their exceptional professionalism in the field of emergency communications, and acknowledges the special contributions of telecommunicators whose daily performance of their duties is an inspiration and example to others in the field of telecommunications. Nominations are limited to one telecommunicator per PSAP.



GOLD RIBBON AWARD



This noncompetitive award is presented to a communications center that endured a prolonged interruption of "normal" operations of their center due to a natural disaster or major man-made event, while maintaining a near-normal standard of care for their community. This nomination must be made by a Sheriff, Mayor, Township Trustee, County Commissioner or Executive, County Administrator, Communications Center Board of Directors or other Public-Safety Executive.

HEROES WANTED

for
OHIO'S
14th ANNUAL

Public-Safety
Telecommunicator
Awards Luncheon;
Recognizing the
inspiration &
contributions of
our 9-1-1
Telecommunicators

Ohio's 9-1-1 Gold Star Award Program
Ms. Carol Armitage
Defiance County Communications
113 Biede Avenue
Defiance, Ohio 43512

Ohio

9-1-1



A Public Safety
Communications Program
Co-Hosted
by
The Ohio Chapters
of
APCO and **NENA**

APRIL 17, 2013

2012 Ohio Gold Star Award Nomination Form

The program's goal is to honor outstanding individual/team performances, not an event that happened to occur when the individual/s were on duty.

Please indicate the award level that you are submitting a nomination for:

- SOLID GOLD AWARD** - (One nominee per PSAP) Presented to an individual Telecommunicator for their exemplary handling of a specific 9-1-1/ emergency call which occurred on (specify date and time of event) ___/___/2012 approximate time: _____
- DOUBLE GOLD AWARD** - (One team per PSAP) Presented to a team of Telecommunicators in recognition of their exemplary handling of a specific 9-1-1 emergency which involves coordination of multiple public safety responses. (specific date and time of event) ___/___/2012 approximate time: _____
- GOLD STAR CERTIFICATE** - (one nomination per PSAP) Presented to an individual Telecommunicator in recognition of his/her exceptional professionalism in the field of emergency communications.
- GOLD RIBBON AWARD** - Presented to a communication center that endured a prolonged interruption of "normal" operations while maintaining a near-normal standard of care for their community. (Please see nominator criteria on page 1) (specific date and time of event) ___/___/2012 approximate time: _____

PLEASE TYPE OR PRINT CLEARLY

■ SUBMITTED BY: (department head, supervisor or Public-Safety Executive)

Name _____ Title _____

Organization _____

Address _____

City _____ State _____ Zip _____

Phone Number () _____ Fax () _____ Email _____

■ NOMINEE:

Name _____ Years of experience _____

Title _____ Employer _____

Employer's address _____

City _____ State _____ Zip _____

Phone Number () _____ Fax () _____ Email _____

Shirt sizes for each individual nominated S ___ M ___ L ___ XL ___ XXL ___ XXXL _____

■ NARRATIVE: (Please follow the appropriate instructions for the award you are seeking)

Solid Gold / Double Gold Award (one nominee/team per PSAP) On a separate page please provide a detailed account of the telecommunicator's handling of a specific emergency call for which they are being nominated for special recognition. Give as much detail as you can to describe the nature of the emergency, what happened during the event and why you believe the Telecommunicator/s should be honored for their actions. You may include transcripts of the call or other supporting documentation if you wish.

Gold Star Certificate Award (One nominee per PSAP) On a separate page, please provide a brief summary of why you believe this nominee deserves special recognition. Please include specific examples, activities, talents or skills which make your nominee an above average telecommunicator, and which indicate his/her willingness to go the extra mile in the performance of his/her duties.

Gold Ribbon Award On a separate page, please provide a brief summary of why you believe this Communications Center deserves special recognition. Please include specific examples, activities, talents and skills displayed during the event which demonstrate the center's resiliency to maintain a standard under the extreme conditions.

Send this completed form, a narrative and any supporting documentation to:

Ms. Carol Armitage, Defiance County Communications, 113 Biede Avenue, Defiance, Ohio 43512

Nominee submission forms must be received by January 31, 2013

Please enclose a photo (for quality, a digital picture is preferred, but not necessary) of the nominee or team with this form or email it to alan.fish@westerville.org. A photo of the nominee/s in their uniform and at work is preferred.

